

Job Title: IT Specialist (Systems & Applications)

Requisition ID **8078** - Posted - **7000 New Gold - Rainy River - Emo, Ontario**

Make an impact at an all-North American precious metals producer. New Gold is now part of Coeur Mining. Visit www.coeur.com to learn more.

Coeur Mining attracts and hires highly skilled individuals. By joining our team, you can look forward to:

- A stimulating values-based work environment
- A culture of collaboration and inclusion
- Inspiring colleagues and approachable leaders
- Career development opportunities
- A deeply rooted commitment to responsible mining, health and safety and community engagement
- A competitive total compensation program
- A comprehensive benefits package including a retirement savings plan

About Coeur Mining:

Coeur Mining is a growing, all-North American precious metals producer with seven operations: the Las Chispas silver-gold mine and Palmarejo gold-silver complex in Mexico, the Rochester silver-gold mine in Nevada, the Kensington gold mine in Alaska, the Wharf gold mine in South Dakota, the Rainy River gold mine in Ontario, Canada, and the New Afton copper-gold mine in British Columbia, Canada. In addition, Coeur owns the Silvertip silver-zinc-lead exploration project in British Columbia.

Coeur offers a flexible, hybrid work model and a culture built on safety, collaboration, and real opportunities to develop your career for those who want to grow alongside a company that is doing the same.

Rainy River

Situated in beautiful northwestern Ontario, 65 km northwest of Fort Frances, the Rainy River mine is an open pit and underground, gold and silver producing, residential mine site.

The Rainy River mine, located adjacent to the Ontario/Minnesota border is 65 kilometers northwest of Fort Frances, Ontario and is situated half way between Winnipeg, Manitoba and Thunder Bay, Ontario. The area is home to more than 130 species of birds and large populations of moose, black bear and deer. If you enjoy outdoor activities including hunting, fishing, winter sports and lake country then this is an area you will love to live and work in.

Applicants who reside in Northwestern Ontario and have experience working in a cross-cultural environment, coupled with knowledge of the unique challenges and opportunities presented to those living in the Northwest Ontario, are assets. Hiring priority will be given to qualified applicants who are beneficiaries of the Impact Benefits Agreement (IBA) and to qualified applicants residing in the Northwest Ontario communities. (Indigenous) Members must clearly identify their status on the online job application and resume if they wish to receive priority consideration.

About the Role

Schedule: Full time, permanent (14 days on x 14 days off rotation)

Position Reports To: IT Supervisor

Position Overview:

Reporting to the IT Supervisor, IT Specialist assists with coordinating the effective design, implementation and function of information technology systems and applications and provide support to the information system activities.

Key Responsibilities

Responsibilities will include, but not be limited to:

- Tier 1 and Tier 2 desktop support for users onsite and remote
- IT service provisioning (i.e. add/delete users, change of access, password resets)
- Mobile device provisioning and troubleshooting

- Microsoft server and cloud administration
- Maintain Microsoft infrastructure (Active Directory, O365, GPO, DHCP, DNS, Hyper-V)
- Manage and own small to moderate projects.
- Building relationships and working closely with site with assisting on projects.
- Work with other departments and vendors on IT related projects
- Ensuring patching and Windows compliance cycles are up to date.
- Network troubleshooting and problem solving
- Backup and recovery
- Server management
- Monitoring and resolving incidents using the ITIL best practices

Qualifications

- University or College degree/diploma in Computer Science/Information Technology (considered an asset)
- 3+ years experience in Information Technology; a combination of education and experience will be considered; Mining experience an asset.
- Experience with Microsoft Server administration
- Experience designing and administering SharePoint Online
- Customer service focused with previous help desk experience.
- Organized and able to prioritize tasks effectively, managing multiple tasks in an environment with competing demands and deadlines.
- Excellent verbal and written communication skills.
- Working knowledge of Microsoft product suite, including but not limited to: AZURE, Active Directory, Exchange, Teams, SharePoint, Windows 10/11, and Office 365.

Other Requirements

- Sound knowledge of TCP/IP and basic networking principles
- Racking/cabling of servers and network equipment
- Ability to problem solve and handle multiple tasks efficiently and effectively.
- Ability to be on call after business hours, as required.

Compensation

The anticipated salary range for this position will be between \$75,000.00 - \$77,500.00.

*Note: this employment opportunity is based on an actual current vacancy, not just for future consideration

Why Coeur?

- Highly competitive base salary, and a quarterly incentive program
- Extended Health & Dental Benefit
- Short-term and long-term disability insurance benefit
- Defined match contribution to group registered retirement savings account
- Camp & Travel Allowance provided depending on residence

We thank all applicants for their interest but will only contact candidates selected to advance in the hiring process. Coeur Mining does not accept resumes from employment placement agencies, head-hunters or recruitment suppliers that are not in a formal contractual arrangement with the Company. Any resume or other information received from a supplier not approved by Coeur Mining will be considered unsolicited and will not be considered.

Inclusion, Equal Opportunity, Accessibility

Coeur Mining is an equal opportunity employer committed to diversity and inclusion. We are pleased to consider all qualified applicants for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, age, disability, protected veterans' status, Indigenous status or any other legally protected factors. Disability-related accommodations during the recruitment process are available upon request.

Additional Information

Visit our LinkedIn Career Page or follow us on [LinkedIn](#).