



## **Indigenous Care Coordinator**

**FTE: 1.0**

**Status: 1 Year Contract, with the possibility of an extension**

**Closing Date: 4:00pm on May 10, 2022**

The **Gizhewaadiziwin Health Access Centre** is a community based, Indigenous controlled, Primary Care service that combines western curative care with traditional Ojibway healing philosophies and practices. The Access Centre provides clinical, social, health promotion and preventive services, as well as, access to traditional Ojibway healers.

The Gizhewaadiziwin Health Access Centre, located in the heart of the Fort Frances Tribal Area and the Rainy River District, is the result of a unique partnership between area First Nations, the United Native Friendship Centre and the Sunset Country Metis.

### **Summary of Position:**

The Indigenous Care Coordinator is responsible for providing quality, client-centred case management to community members living with complex medical and mental health needs. The Indigenous Care Coordinator will use an intensive case management approach, bringing all members of the care team together (internal and external care providers), including the client and their personal supports, in order to develop and implement a coordinated care plan based on the priorities identified by the client. The Indigenous Care Coordinator will regularly meet with the client and their supports in order to improve their experience in the health and social service system through creatively problem-solving issues and working with health and social service partners to advocate and hold them accountable for their role in the client's care plan.

### **Duties and Responsibilities:**

Reporting to the Clinical Programs Manager, the Indigenous Care Coordinator (ICC) will act as a liaison and provide a range of services including patient navigation, advocacy, discharge planning and support services to Indigenous peoples that access services of Riverside Health Care Centre and GHAC. This position will also be responsible for establishing a plan of integrated care for clients that includes all of the care they are receiving inside of GHAC and with external care providers. In addition, you will help determine day-to-day care to meet individual needs and situational requirements based on an established plan of care including assisting in accessing community health, nutrition, medical transportation and other referral services. The ICC worker will play a key role in improving the clients experience within the health and social service systems and between members of the clients care team.

### **Qualifications:**

- Diploma or Degree in Health, Social Services or related field or at least 3-5 years relevant experience;
- Demonstrated ability to provide trauma-informed care;
- Friendly demeanor and excellent customer service skills;
- Demonstrated ability to work effectively on a team and individually;
- Strong communication and interpersonal skills;
- Proficiency in the use of computers and various software applications;
- Demonstrated ability to work with the Indigenous population and sensitivity to Indigenous issues;
- The willingness to learn about Indigenous culture to better understand and serve the clients of the Centre;
- Knowledge of Community Services;
- Knowledge of health care system including Non-Insured Health Benefits;
- Valid Ontario Driver's License;
- Must submit a valid clear Vulnerable Sector check;
- As per policy, applicants should note that COVID-19 vaccination is a condition of employment within Gizhewaadiziwin Health Access Centre.

**Desired:**

- Experience and understanding of local Indigenous communities and culture within the Rainy River district an asset.
- Ability to speak Ojibway is an asset.
- First Nations, Inuit or Metis candidates are encouraged to apply. Please self-identify.
- Current CPR certification.

**Additional Information:**

As a part of our team, you will be eligible for:

- 100% employer-paid health care benefits;
- Become a member of the Healthcare of Ontario Pension Plan (HOOPP);
- Six (6) paid Personal Leave Days a year;
- 3 weeks (starting) paid vacation subject to increase quickly over tenure;
- Invited to actively participate in cultural and traditional teachings and knowledge.

***A complete Job Description is available by contacting Cheryl McEvoy, Human Resources/Office Manager at 274-3131.***

Qualified applicants are invited to submit a resume, covering letter, 3 work related references (*one must be from a current or most recent supervisor*) and written authorization to contact references.

**Attention: Personnel Committee  
Gizhewaadiziwin Health Access Centre  
RMB 2004, RR #2  
Fort Frances, ON P9A 3M9  
[cmcevoy@gizhac.com](mailto:cmcevoy@gizhac.com)**

*We thank all candidates in advance, however, only those selected for an interview will be contacted. Gizhewaadiziwin is committed to providing employment accommodation in accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act. If contacted for an employment opportunity or interviewing, please advise if you require accommodation.*